Centene Learning Center Instructions: How to Access 2023 AHIP Training

Purpose: To help navigate through the process of accessing America's Health Insurance Plans (AHIP) Medicare Training and Wellcare Annual Certification Training (ACT) through the Centene Learning Center (CLC) training site.

Access AHIP Medicare Training

- Log onto the CLC training site at https://wellcare.cmpsystem.com to access AHIP Medicare Training, and follow these steps:
 - **Returning Users:** Enter your Username and Password and select Login.
 - First Time Visitors: Navigate to the webpage's First Time Visitor? section and select the Create a New Account link.

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		First Time Visitor	All first time visitors.	please click here to register an account. reace a New Account	

- 2. Follow the screen instructions to complete the CLC training site registration/validation process for both first time visitors and returning users:
 - All Agents/Brokers/Employees: Enter your National Producer Number ID (NPN).
 - Select **Submit** to continue.

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User ID Number				
NPN				
User ID	•			
		All Agents/Brokers/Employees: Enter your National Producer Number ID (NPN) above and click Submit.		
		If unable to proceed, please contact Medicare Broker Support for assistance.		
	2	Submit		
There are required fields in this form marked 0.				

Last Updated: 6/17/22 by SG

wellcare

3. Once on the CLC's Dashboard page, select the **Click here to read more content** link to expand the section. This is located under the **Welcome to the Centene Learning Center** section of the page.

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Welcome to the Center 2023 AHIP TRAINING IS The first step in being rea Please note, if you do n Click here to read more of	e Learning Center NOW AVAILABLE!! dy to sell when the 2023 Annual Electic ot see the discounted rate of \$125, co content.	on Period (AEP) begins is to take the 2023 A all Medicare Broker Support before proc	HP training, which is available now with o eeding with payment.	ur discounted rate of \$125.	

4. Once the section is expanded, select the wording **here** to proceed to the AHIP Site.

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Welcome to the Centene Learning Center 2023 AMP TRAINING IS NOW AVAILABLE! The first step in being ready to sell when the 2023 Annual Enrollment Perio Please note if you don't set the discussed rate of \$135, call Medicare IR	od (AEP) begins is to take the 2023 AHIP training, w	which is available now with our discounted rate of \$	5125.	
Click here to read more content. Please click here to begin your annual AHP Medicare Certification tra You will be redirected to Ama straining site to log in (returning users) hand corner. This will allow you to take the 2023 Welkare Annual Cer	ining.) or complete all registration requirements (new u tification Training (ACT) to complete your certifica	sers). Once AHIP training is successfully completed tion, as it becomes available.	I, you can return back to the Centene Learning Cente	r by selecting the "Return to Centene" link located in the top right-
Marketing and Selling 2023 Medicare Advantage and PDP Plans Contracted Producers and Affiliated Agents are required to certify an Ascension Complete plans.	nually to sell Medicare Advantage (MA/MA-PD) and	d PDP plans. Please Note: Annual certification requ	irements for the 2023 Annual Enrollment Period (AE	P) must be met <u>PRIOR TO</u> selling any 2023 Wellcare and/or

5. Select the link to be directed to the AHIP site to access AHIP Medicare Training.



- 6. Log onto the AHIP site by following these steps:
 - Returning Users: Enter your Username (email address or NPN) and Password and select **Login**.
 - First Time Visitors: Navigate to the webpage's **Registration** section and select the Create a New Account **link.**

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Quick Links User Guide AHIP Insurance Education AHIP Conferences AHIP Home	Medicare + Frauc O Training for pla	d, Waste, and Abuse (MFWA) nline Course n year 2022 begins june 21, 2021	
Contact Us For Technical Support: Phone: 866.234.6909 Email: Support@AHIP InsuranceEducation.org	User Login Username (NPN or Email) Password Login Forgot your username? Forgot your username? Forgot your username? Ready to start your MFWA training? Be more than ready for plan year 2022. Choose the pa CMS requirements and provides what you need to help your clients make the right decido	Einst time visitor? Create a New Account that help you better-serve your members and clients. AniPs one-stop program meets ns about their health insurance needs.	

- 7. Follow the screen instructions to complete the AHIP site registration/validation process for both first time visitors and returning users.
- 8. When routed to AHIP's Dashboard page, select the Checkout button located on right side of the page to proceed to the Billing Information page to purchase the AHIP training fees. In the **Name** field, type *John Doe* and select the **Go** button.



Note: If you do not see a discounted rate applied on the **Billing Information** page, <u>DO NOT</u> proceed with payment. Contact Medicare Broker Support for assistance.

- 9. Once the billing transaction is complete, you will be routed back to AHIP's Dashboard page to complete your AHIP Medicare Training.
- 10. In the **My Certifications** section on the AHIP Dashboard page, you will find assigned training. Select the **AHIP Medicare Training** link to continue.

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AHIP Medicare	+ iste, and Abuse
	Medicare Course Home Transcript
Quick Links User Guide AHIP Insurance Education	This online format allows you to study at your own pace by viewing learning modules made up of content slides interspersed with review questions. Each module culminates with a practice review, which is designed to reinforce learning and prepare you for the Final Exam.
AHIP Home	
Context Us For Technical Support: Phone: 866.234.6909 Email: Supporti@AHIP InsuranceEducation.org	Insertacions The AHIP Medicare Training Certification is capable of being shared amongst numerous health plans. Please be sure to contact your intended health plan to determine the most appropriate method for transmitting your results. Certain health plans may also have additional requirements or limitations in place, as such we strongly recommend talking to your health plans prior to proceeding with your training.
CE CREDITS DISCLAIMER For all students who are interested in receiving CE credits, in order to be eligible for CE credits, prior to taking the final examy our must click on the outton that says "Ves. take the exam with CE". In addition to selecting this souton, you must also pay for your CE	My Certifications
redits after successfully completing our final evans. Students who do not elect this button nor pay for credits vill be deemed to be declining nsurance CC recitls and no insurance E credits will be reported.	AHIP's training certificate is verification of course completion only and is not valid for Insurance CE credits in the United States. It is for your records and should not be submitted to any state DOI. If you wish to obtain CE credit, please send an email to support@ahipinsuranceeducation.org to obtain instructions on how you can receive CE credit for this course.

- 11. Once the AHIP Medicare Training and testing have been successfully completed through AHIP, you may transmit your training results at this time.
- 12. If you want to return to the CLC training site, select the **Click here** to return to product training. link on the AHIP Dashboard page. By returning to the CLC training site, you will be able to access the Wellcare ACT courses (if available) to proceed with certification training.



We're Here to Help!

If you have any questions, concerns or need assistance with any of the instructions provided pertaining to the Centene Learning Center, please feel free to contact Medicare Broker Support.

Centene Learning Center: wellcare.cmpsystem.com

Medicare Broker Support For all health plans: **Call:** 1-866-822-1339 **Hours:** M – F, 8:00 a.m. - 8:00 p.m. ET (excluding holidays)

If assistance is needed pertaining to the **AHIP Training Site**, please contact AHIP's Technical Support department. Centene Medicare Broker Support will be unable to assist with any AHIP site questions and/or issues.

AHIP Training Site: ahipmedicaretraining.com

Technical Support **Phone:** 866.234.6909 **Email:** Support@AHIPInsuranceEducation.org